ROCKEFELLER CENTER®

Terms and Conditions for Top of the Rock and The Rink at Rockefeller Center

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Please review the following Terms and Conditions carefully before completing your purchase. By checking the box below, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.

General Terms

- All purchases made through our online platform are **final sale** and **non-refundable**, unless otherwise stated below.
- By proceeding with your purchase, you agree to abide by the specific policies applicable to the product(s) you are purchasing, including Top of the Rock Admission, The Rink at Rockefeller Center, and Chalet reservations.
- These Terms and Conditions apply in conjunction with any waivers or additional agreements required at checkout.

Top of the Rock Admission Products

- **All ticket sales are final. No refunds will be issued.**
- **Rescheduling:** You may request a change to your reservation **at least 24 hours in advance** of your scheduled visit. Rescheduling is subject to availability, and additional fees may apply if the new time or date has a higher price. Tickets that have already been used or scanned **cannot be rescheduled.**
- **Weather Guarantee:** In cases of poor visibility or adverse weather affecting your visit, you may request to reschedule your ticket to a future date or time, subject to availability.

The Rink at Rockefeller Center (including Chalets)

- **All ticket and Chalet purchases are final sale. No refunds or reschedules will be provided.**
- The Rink is an **outdoor venue**. Guests are advised to dress appropriately for winter conditions, including rain and snow.
- **Weather-Related Closures:** In the unlikely event that The Rink closes due to inclement weather, guests will be notified via email and a **refund will be automatically processed**. You may also visit our website for updates regarding weather-related closures.
- Chalet reservations may be subject to minimum purchase or guest requirements. Any such requirements will be disclosed during the reservation process.

Additional Agreements

- Purchasers of Rink products may be required to complete a **waiver of liability**, which is integrated into the checkout process.
- By completing your purchase, you affirm that you understand and agree to all applicable refund, reschedule, and weather policies as detailed above.

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Terms and Conditions of Use Rockefeller Center Web Site

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You agree that regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to use of the service or the these Terms must be filed within one (1) year after such claim or cause of action arose or be forever barred.

10. Miscellaneous

TSP reserves the right to modify and add to the Terms at any time without prior notice by posting the new terms and conditions on the Site. You should periodically review these Terms for updates. Use of the Site after such posting of any modifications or additions shall constitute your acceptance of the new terms as indicated above.

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In the event that any provision of these Terms is determined to be unenforceable or invalid, such provision shall nonetheless be enforced to the fullest extent permitted by applicable law, and such determination shall not affect the validity and enforceability of any other remaining provisions.

These Terms contain the entire agreement between us relating to the subject matter hereof, and supersede any prior understanding or agreements regarding the subject.

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